



# Staying Safe

We at Pure Cottages understand that your priorities towards holidaying in self catering accommodation may have changed.

You will want reassurances that your property has been cleaned and sanitised.

We can offer this assurance by now providing a new badge called 'Staying safe'.

These are the guidelines our staff follow to the letter and we want you to know whenever you see this badge you will be experiencing a 'Safer stay' with Pure Cottages.



All staff, office to maintenance and cleaners have been trained on the spread of the covid virus. They will always be wearing full PPE. Gloves, hand sanitiser, shoe coverings and masks.



Where possible the properties will have had ornaments, games, removed, if they are still in situ, they will have been sanitised before every booking. See our cleaning procedures on the website to get a full list of cleaning guidelines.



Check in is now 5pm and check out 9 am. This allows the cleaners plenty of time to enter the property and fully sanitize hard surfaces and soft furnishings.



Each property will have anti-bacterial hand sanitizer and extra hand soap for you to use during your stay.



You will be informed if there needs to be an employee attending during your stay.



We will email you before your stay asking you to inform us of any medical issues you may be experiencing before your stay.



On a weekly basis we are updating the processes and government guidelines.



Key safes have been fixed to properties where possible, so there are no key collections, we are also posting out keys to those with no safes.